

Lateinamerika BPO mit einer soliden Erfolgsbilanz





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Das Unternehmen kann auf eine mehr als 15-jährige Erfolgsgeschichte zurückblicken und hat sich als fester Bestandteil der Business Process Outsourcing (BPO)-Branche etabliert. Das Unternehmen hat sich auf die Bereitstellung einer umfassenden Palette von Outsourcing- und Nearshore-Dienstleistungen spezialisiert, wobei der Schwerpunkt auf dem Gesundheitswesen liegt. Ihr Fachwissen beschränkt sich jedoch nicht nur auf diesen Sektor, sondern sie bieten für eine Vielzahl von Branchen maßgeschneiderte Lösungen an, die die Effizienz steigern und das Wachstum fördern.

Das Unternehmen ist bekannt für sein Engagement für Qualität und Innovation und ist die erste Adresse für Unternehmen, die ihre Abläufe optimieren und Wettbewerbsvorteile erzielen möchten.

Bediente Branchen: Gesundheitswesen, Versorgungsunternehmen, Finanzdienstleistungen, Versicherungen, Technologie, Einzelhandel, Wireless, Inkasso, ISP, Reisen und E-Commerce.

Angeborene Dienstleistungen: Telemarketing & Vertrieb, Kundensupport, IT-Supportdienste, Back-Office-Dienste, Telefonsysteme, Inkasso, Chat-Dienste.

Geographie: Die Büros befinden sich in mehreren Ländern Lateinamerikas.

Anzahl der Mitarbeiter: Über 1200 FTEs

EBITDA: \$4,985,000

Umsatzprognose

2024: \$25,872,602.7

2025: \$29,269,591.04

Zusätzliche Informationen

Ihr Engagement für Qualität wird durch mehrere Zertifizierungen wie ISO, HIPAA, PCI und Soc 2 unterstrichen, die für ihr Engagement für Sicherheit und hervorragenden Service sprechen. Während das Unternehmen weiter wächst, liegt der Schwerpunkt weiterhin auf der Bereitstellung von qualitativ hochwertigen, zertifizierten Agenten, die bereit sind, die unterschiedlichsten Kundenbedürfnisse zu unterstützen, was sie zu einem überzeugenden Partner für Unternehmen macht, die ihre Tätigkeiten effizient und effektiv auslagern möchten.

TARGET PRICE

\$ 35,000,000

GROSS REVENUE

\$ 25,872,602

EBITDA

\$ 4,985,000

BUSINESS TYPE

Call Center

COUNTRY

Vereinigte Staaten

BUSINESS ID

L#20240739

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